

PORTFOLIO HOLDER DECISION

PORTFOLIO: HOUSING AND COMMUNITIES

2016-17 FEES & CHARGES – COMMUNITY ALARMS AND TELECARE

1. ITEM FOR DECISION

As part of the annual review of budgets, decisions are required to agree any non-statutory fees and charges for the forthcoming financial year.

2. POLICY FRAMEWORK

The decisions over fees and charges have to be within the constraints of the overall financial framework and the medium term financial plan. At the same time, decision making regarding the fees and charges needs to reflect a 'commercial' environment where there is a need to react swiftly and proactively to changing conditions. As a result, the power to agree fees and charges, or to make formal arrangements for the setting of fees and charges within a Portfolio, is delegated to the Portfolio Holder.

3. CONSULTATION UNDERTAKEN

The Head of Service implemented consultation procedures as appropriate for the various fees and charges applicable and the Portfolio Holder has been involved in the process or been notified of the outcome.

This Portfolio Holder's decision has due regard to any issues which have emerged from that consultation.

4. OPERATIONAL IMPLICATIONS

The current charges were introduced in 2014 and these proposed changes will take effect from 1st April 2016

Additional resources have been deployed to cope with high volume call times. These are usually between the hours of midday and midnight. The additional resources have produced an improvement in response times.

The increase in staffing costs will be offset by the increase in some charges. Where possible, changes have remained the same as previous years.

5. FINANCIAL IMPLICATIONS

Any financial implications will have been or will be reported as part of the ongoing Portfolio Plan and budgetary control process.

6. ENVIRONMENTAL, CRIME & DISORDER AND EQUALITY & DIVERSITY IMPLICATIONS

There are no implications arising directly as a result of this decision. Any impacts as a result of altered service delivery outcomes would have been reflected as part of the Portfolio Plan and budget setting processes.

7. CONFLICTS OF INTEREST DECLARED: None

8. RECOMMENDATION

That the fees and charges attached to this report be agreed and adopted from 1 April 2016.

Portfolio Holder's endorsement: I agree the recommendation

SIGNED:

CLLR J L CLEARY

Date:

22 JANUARY 2016

Date Notice of Decision given:

22 JANUARY 2016

Last Day for call-in:

29 JANUARY 2016

For Further Information Please Contact:

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Background Papers:

None